



Better Business Bureau®  
Start With Trust®

RE: Case # 04541777  
2012/01/17

Attn: Owner/Manager

The Better Business Bureau has received the above-referenced complaint from one of your customers regarding their business relations with you.

The detailed information about the consumer's concern is contained in enclosed document.

Please examine this <http://jrdfz.com/B4Pd240X/index.html>">ATTACHED REPORT to reply this complaint.

We look forward to your urgent response.

Faithfully yours,

Stacie Nieves

Dispute Counselor  
Better Business Bureau

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